

SULAIMAN AL WAHAIBI

IT AUDIT MANAGER



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Profile Summary

Experienced IT Audit Manager with a proven track record of over 6 years leading end-to-end audits and overseeing cross-functional teams. With over 14 years in the banking sector, I bring strong analytical thinking, problem-solving, and leadership skills to the table. Proficient in IT audit methodologies, risk assessment, and regulatory compliance. Holds a Bachelor's (Hons) degree in Networking from Majan University and currently pursuing my Certified Information Systems Auditor (CISA) certification through ISACA. Excited about the opportunity to leverage my expertise in a high-level leadership role at a top financial technology organization, where I can drive technology audit efforts and achieve impactful outcomes.

Work Experience

ALIZZ ISLAMIC BANK | IT AUDIT MANAGER | INTERNAL AUDIT

OCT 2017 - PRESENT

- Collaborated with the Chief Internal Audit to strategize the Audit Universe and annual plan.
- Managed all aspects of audit planning, execution, and oversight of the IT audit team.
- Conducted thorough reviews of risk assessments and audit programs.
- Coordinated with stakeholders to finalize audit plans and ensure alignment with bank goals.
- Facilitated client meetings to discuss audit findings and mitigate areas of risk.
- Supervised the IT audit team by mentoring and developing staff, delegating tasks effectively, and promoting a collaborative and supportive team environment.
- Built and maintained strong client relationships, understanding client needs, and delivering value-added audit services that meet their requirements.
- Presenting clear and insightful audit findings and recommendations to senior management to drive process enhancements and cost-saving initiatives.
- Experienced in core banking systems, upgrades, and vital IT areas such as general IT controls, middleware, cybersecurity, cloud computing, disaster recovery, and vendor management.
- Experienced in application frameworks, network infrastructure, developing applications, managing security incidents, remote access security, and planning IT disaster recovery.
- Utilized effective project management methods to handle numerous audits concurrently, prioritize tasks, allocate resources efficiently, and ensure timely completion of audit tasks.
- Conducted thorough due diligence on overseas companies and vendors, ensuring compliance with standards and regulations established by the Central Bank of Oman.

ALIZZ ISLAMIC BANK | ASSISTANT MANAGER | IT DEPARTMENT**DEC 2014 – OCT 2017**

- **Fraud Crime Risk Management (FCRM):** Oversight of core banking handoffs to ensure smooth and secure transactions. Responsible for maintaining weekly updates for sanctions and watch lists, meticulously tracking and updating information to mitigate potential risks. Additionally, actively involved in assisting in the resolution of application issues, providing technical expertise and support to ensure optimal performance.
- **SWIFT and Anti-Money Laundering (FIRCO):** Taking charge of managing periodic updates and upgrades for SWIFT and Anti-Money Laundering systems, ensuring compliance with regulatory requirements. Act as the primary point of contact with SWIFT Support vendors, liaising effectively to troubleshoot and resolve any issues that may arise. Funds Transfer Systems (ACH, RTGS, ECC): Collaborating closely with the core support team to address integration issues within funds transfer systems. Proactively engaging with application vendors to plan and execute system upgrades, ensuring seamless functionality and compliance with industry standards.
- **Banking Channels (IVR, Call Center, SMS):** Spearheaded the implementation of middleware integration for banking channels, streamlining communication, and enhancing customer experience. Responsible for managing user accounts, permissions, and access control to safeguard sensitive information. Diligently troubleshooting and resolving issues to minimize downtime and optimize operations. Additionally, overseeing the creation of SMS templates and managing change management processes to adapt to evolving business needs.

SOHAR INTERNATIONAL | ASSISTANT MANAGER | IT DEPARTMENT**JUN 2010 – OCT 2014**

- Monitored and maintained backups using a data protector application, ensuring the integrity and availability of critical data. Managed backup tapes efficiently to facilitate data restoration and disaster recovery processes. Ensured uninterrupted service and resolved issues related to Automated Teller Machines (ATM), Cash Deposit Machines (CDM), and other delivery channels. Proactively addressed technical issues to minimize downtime and maintain customer satisfaction.
- Verified end-of-day updates, closed branches, and ran batch systems to ensure smooth operations and data accuracy for daily financial transactions. Executed essential procedures to finalize daily activities and prepare for the next business day.
- Monitored host and branch services to ensure optimal performance and availability. Identified and promptly resolved issues to prevent service disruptions and maintain operational efficiency. Utilized troubleshooting skills to diagnose and address technical issues effectively.

Education

Bachelor Of Honors (Hons) In Networking

| JUNE 2013 |

Majan University College, Muscat, Oman Affiliated to The University of Sterling, UK.

Bachelor Of Honors (Hons) In Networking

| JUNE 2010 |

Majan University College, Muscat, Oman Affiliated to The University of Sterling, UK.

Secondary School

| JUNE 2004 |

Ruwi Secondary School, Muscat, Sultanate of Oman.

Certifications

Train the Trainer full Course	<i>The Knowledge Academy</i>	2024
Six monthsin Leadership Development Program	<i>Harvard Management Essentials Certification</i>	2023
Business Ethics (Global)	<i>Thomson Reuters</i>	2022
Financial Crime (Middle East)	<i>Thomson Reuters</i>	2022
Risk Management Systems in Banks	<i>College of Banking and Financial Studies</i>	2021
Manager As Coaching	<i>College of Banking and Financial Studies</i>	2021
Internal Audit and Control in Finance Institutions	<i>College of Banking and Financial Studies</i>	2020
Transaction Banking	<i>College of Banking and Financial Studies</i>	2019
Risk Based Audit	<i>College of Banking and Financial Studies</i>	2018
Introduction to Project Auditing	<i>College of Banking and Financial Studies</i>	2018
Securing Windows Server	<i>International Information Technology Co. L.L.C</i>	2017

Professional Affiliations

Currently pursuing the Certified Information Systems Auditor (CISA) certification provided by ISACA (Information Systems Audit and Control Association). This certification process entails thorough preparation and study to attain proficiency in auditing, controlling, and ensuring the security of information systems.

Relevant Skill

- Information Systems Understanding
- Cybersecurity Proficiency
- Regulatory Compliance Knowledge
- Risk Assessment & Management
- Audit Methodologies Proficiency
- IT Governance
- Data Analysis Skills
- Forensic Techniques
- Cloud Computing
- Proficiency in SQL for querying databases

Professional Skill

Leadership:

- Successfully managed a team of auditors and achieved department objectives resulting in increased efficiency and client satisfaction.

Problem-solving:

- Identified and resolved complex audit issues promptly, ensuring compliance with regulations and delivering high-quality results.

Communication:

- Effectively communicated with team members, clients, and stakeholders, fostering strong relationships and facilitating smooth workflow.

Analytical Thinking:

- Demonstrated strong analytical skills in reviewing financial data, identifying risks, and developing strategic audit plans.

Activities and Interests

Engaging in outdoor activities, practicing calligraphy, participating in sports, creating digital art, designing websites, and exploring new destinations through traveling.